# Proposed Five-Year Rate Change for Potable Water, Recycled Water and Sanitation Services

September 30, 2015 City of Agoura Hills Event Center





### **Tonight's Agenda**

### Objective:

To inform our customers about changes to the rate structure for potable water, recycled water and sanitation service charges and how that may impact their bill.

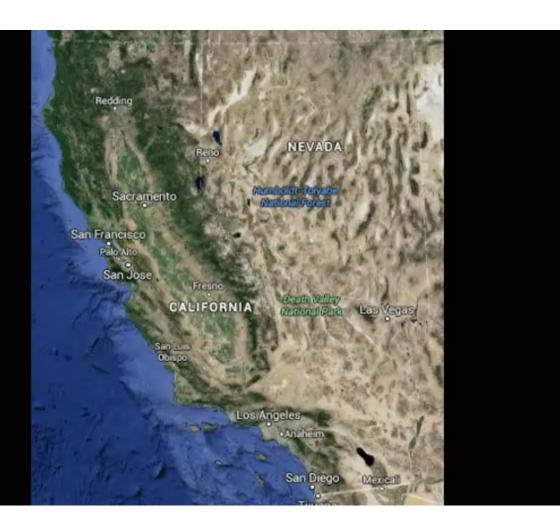
### Schedule:

Presentation 6:30-7:15

Q & A 7:15 – 7:45

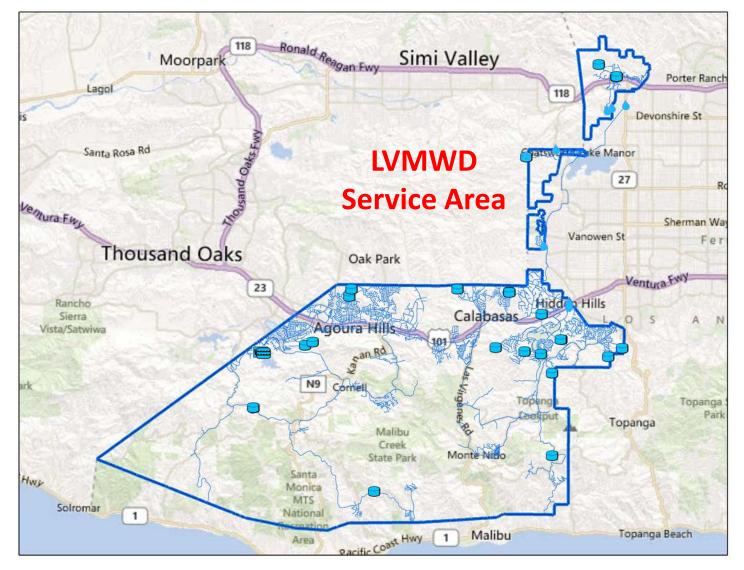
Individual Consultations 7:45 – 8:00













### Mission Statement



### DEDICATED TO PROVIDING QUALITY WATER AND WASTEWATER SERVICES

#### We Value ...

- Customer Service
- Fiscal Responsibility
- Our Employees
- Reliable Infrastructure
- Community Involvement
- Environmental Stewardship
- Vision and Innovation





### **LVMWD Services**

Provide reliable and high quality-

- Potable water service
- Wastewater treatment
- Recycled water service
- Biosolids composting





## **Guiding Principles for Rate Setting**

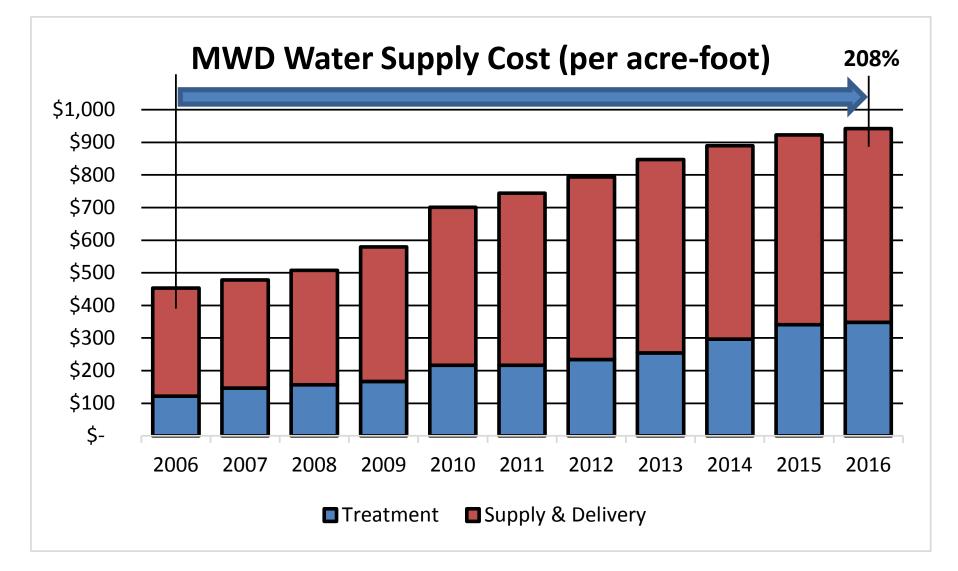
- Rate structure must be fair and equitable.
- Provide revenue and rate stability for LVMWD.
- Price structure set to drive efficiency ethic.
- Minimize impacts to efficient customers.
- Comply with Proposition 218.



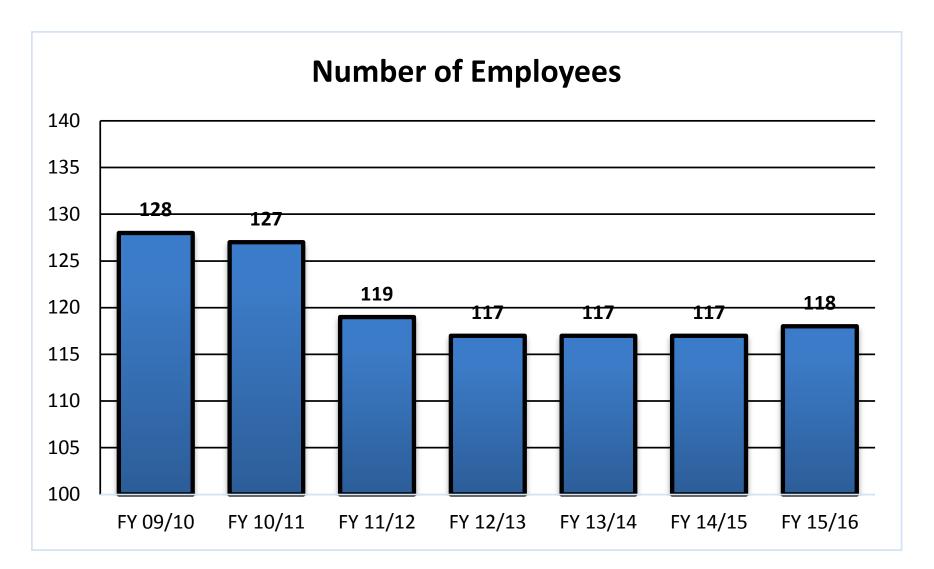
### **Drivers for Rate Increases**

- Meet current and projected costs of operating and maintaining reliable potable water, recycled water and sanitation systems.
- Construct, repair, replace and upgrade existing potable water, recycled water and sanitation systems.
- Comply with regulatory requirements.











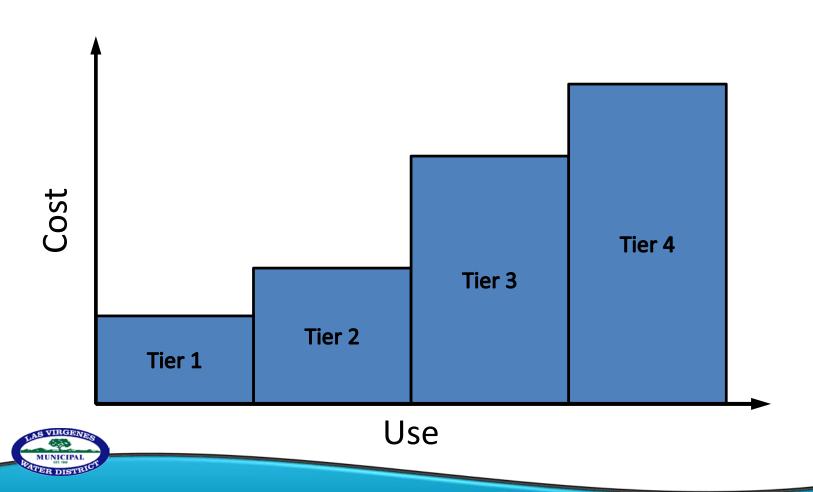
### **A Transparent Process**

- Public meetings
- Public workshops
- Outreach to cities, HOAs
   & community groups
- Direct mail to all customers
- Public Hearing on October 26, 2015

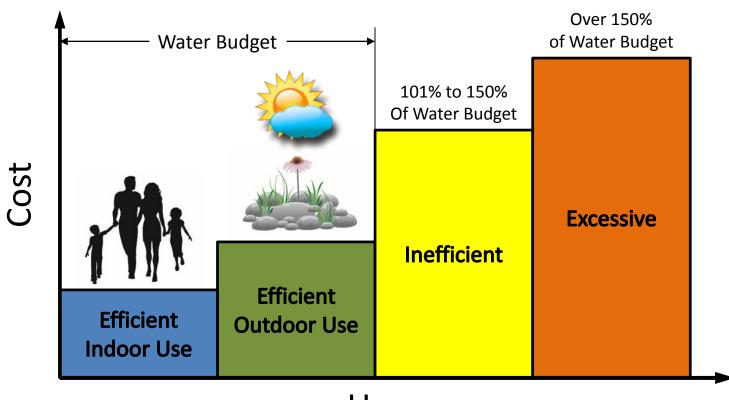




## **Existing Tiered Rates**



### **Water Budgets**





Use

### **Wasteful Usage Penalties**

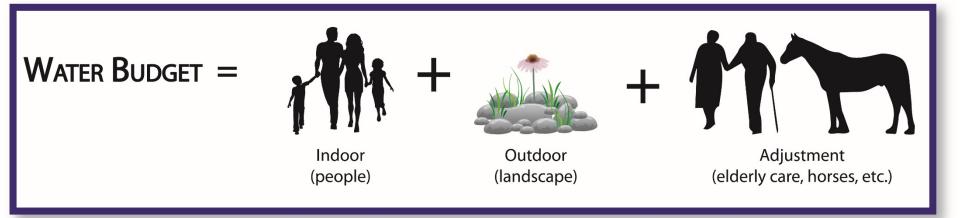
Resolution No. 2468 established an administrative penalty structure for "wasteful" use that is more than 200% of a customer's water budget.

- 1. 1<sup>st</sup> offense written warning
- 2. 2<sup>nd</sup> offense penalty of \$2.50 per unit of water
- 3. 3<sup>rd</sup>+ offense(s) penalty of \$5.00 per unit of water



### **Water Budgets**

"Right-Sizing" Water Use for Each LVMWD Residential Customer





### **Water Budgets**

- Encourage efficient water use using State standards
- Comply with 20% x 2020 mandate
- Promote equity during water shortages
- Enhance revenue and rate stability
- Successful track record to achieve water use reduction



### **Potable Water Charges**

- "Readiness to serve" charge increased to recover more fixed costs.
- Commodity charges reflect costs of importing, treating and delivering water.
- Elevation charges reflect increased cost of pumping to higher locations.
- Higher tiers reflect cost created by those users.



## Potable Water Readiness to Serve Charge

Meter Cire	Cumont	Proposed							
Meter Size	Current	2016	2017	2018	2019	2020			
3/4"	\$15.87	\$18.30	\$21.73	\$25.43	\$29.42	\$33.72			
3/4" x 1"	\$15.87	\$18.30	\$21.73	\$25.43	\$29.42	\$33.72			
1"	\$23.36	\$29.47	\$35.14	\$41.25	\$47.87	\$54.97			
1-1/2"	\$42.09	\$57.39	\$68.65	\$80.80	\$93.95	\$108.07			
2"	<b>\$64.83</b>	\$90.89	\$108.86	\$128.26	\$149.25	\$171.80			
3"	\$124.45	\$196.97	\$236.20	\$278.55	\$324.37	\$373.61			
4"	\$192.17	\$353.30	<b>\$423.85</b>	\$500.02	\$582.43	\$671.00			
6"	\$379.13	\$894.89	\$1,073.94	\$1,267.29	\$1,476.47	\$1,701.28			
8"	\$604.29	\$1,564.89	\$1,878.17	\$2,216.48	\$2,582.49	\$2,975.84			
10"	\$866.49	\$2,346.55	\$2,816.44	\$3,323.86	\$3,872.84	\$4,462.83			

## Potable Water Commodity Charge

SINGLE- / N	<b>MULTI-FAMILY</b>	<b>RESIDENTIAL -</b>
COMMODI	TY CHARGE	

Current		Proposed						
Tier Charge		Tier	2016	2017	2018	2019	2020	
Tier 1	\$2.31	Efficient Indoor	\$2.36	\$2.43	\$2.51	\$2.58	\$2.66	
Tier 2	\$2.80	Efficient Outdoor	\$3.18	\$3.21	\$3.24	\$3.28	\$3.31	
Tier 3	\$3.81	Inefficient	\$3.96	\$3.97	\$3.98	\$4.00	\$4.01	
Tier 4	\$5.34	Excessive	\$4.98	\$4.99	\$5.00	\$5.01	\$5.03	

Commodity charge for a temporary meter is 1.5 times the Excessive tier rate.



## Potable Water Elevation Charge Table

POTABLE WATER - ELEVATION CHARGE									
Zone	Current		F	roposed					
	Current	2016	2017	2018	2019	2020			
Zone 1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
Zone 2	\$0.42	\$0.42	\$0.44	\$0.46	\$0.49	\$0.52			
Zone 3	\$0.74	\$0.98	\$1.03	\$1.08	\$1.13	\$1.19			
Zone 4	\$1.28	\$1.56	\$1.64	\$1.72	\$1.80	\$1.89			

Elevation charge for a temporary meter is 1.5 times the zone charge.

The elevation charge is determined by the highest zone to which the water is pumped prior to reaching the customer.

Zone 5 has been consolidated into Zone 3.



### **Recycled Water**

- Water budget structure proposed to promote efficient use
- "Readiness to serve" charge added to enhance revenue stability



## Recycled Water Readiness to Serve Charge

### **RECYCLED WATER - READINESS TO SERVE CHARGE (MONTHLY)**

Matau Cima	Command	Proposed						
Meter Size	Current	2016	2017	2018	2019	2020		
3/4"	\$0.00	\$9.15	\$13.04	\$19.08	\$25.01	\$33.72		
3/4" x 1"	\$0.00	\$9.15	\$13.04	\$19.08	\$25.01	\$33.72		
1"	\$0.00	\$14.74	\$21.09	\$30.94	\$40.69	\$54.97		
1-1/2"	\$0.00	\$28.70	\$41.19	\$60.60	\$79.86	\$108.07		
2"	\$0.00	\$45.45	\$65.32	\$96.20	\$126.87	\$171.80		
3"	\$0.00	\$98.49	\$141.72	\$208.92	\$275.72	\$373.61		
4"	\$0.00	\$176.65	\$254.31	\$375.02	\$495.07	\$671.00		
6"	\$0.00	\$447.45	\$644.37	\$950.47	\$1,255.00	\$1,701.28		
8"	\$0.00	\$782.45	\$1,126.91	\$1,662.36	\$2,195.12	\$2,975.84		
10"	\$0.00	\$1,173.28	\$1,689.87	\$2,492.90	\$3,291.92	\$4,462.83		

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## Recycled Water Commodity Charge

All charges are \$/hcf; hcf is hundred cubic feet = 748 gallons.

### **RECYCLED WATER - COMMODITY CHARGE**

Current		Proposed							
Tier	Charge	Tier	2016	2017	2018	2019	2020		
Tier 1	\$1.09	Efficient Outdoor	\$1.18	\$1.19	\$1.19	\$1.18	\$1.16		
Tier 2	\$1.42	Inefficient	\$2.91	\$2.83	\$2.67	\$2.52	\$2.27		
Tier 3	\$2.26	Excessive	\$3.73	\$3.67	\$3.52	\$3.37	\$3.13		
Tier 4	\$3.51								

Commodity charge for a temporary meter is 1.5 times Excessive tier rate.



## Recycled Water Elevation Charge

All charges are \$/hcf; hcf is hundred cubic feet = 748 gallons.

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7		Proposed							
Zone	Current	2016	2017	2018	2019	2020			
Las Virgenes Valley	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00			
East/West	\$0.24	\$0.33	\$0.34	\$0.35	\$0.36	\$0.37			

Elevation charge for a temporary meter is 1.5 times the zone charge.



### **Sanitation Rates**

- A "per-person" rate structure adopted for all residential customers.
- Maximum charge is for a household of 6 people.
- Some households will see a decrease.
- Sanitation rates assume a "reasonable" NPDES permit for Tapia Water Reclamation Facility.

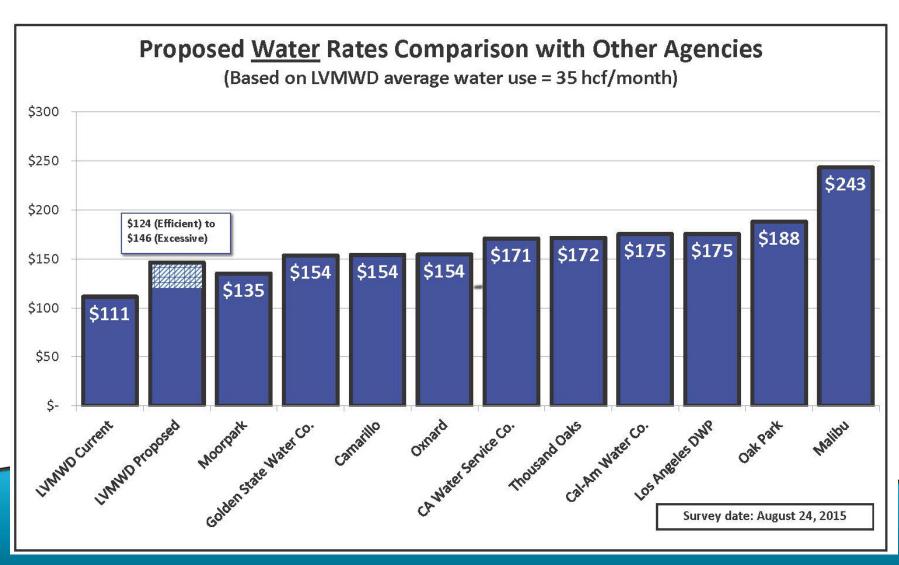


### **Residential Sanitation Charge**

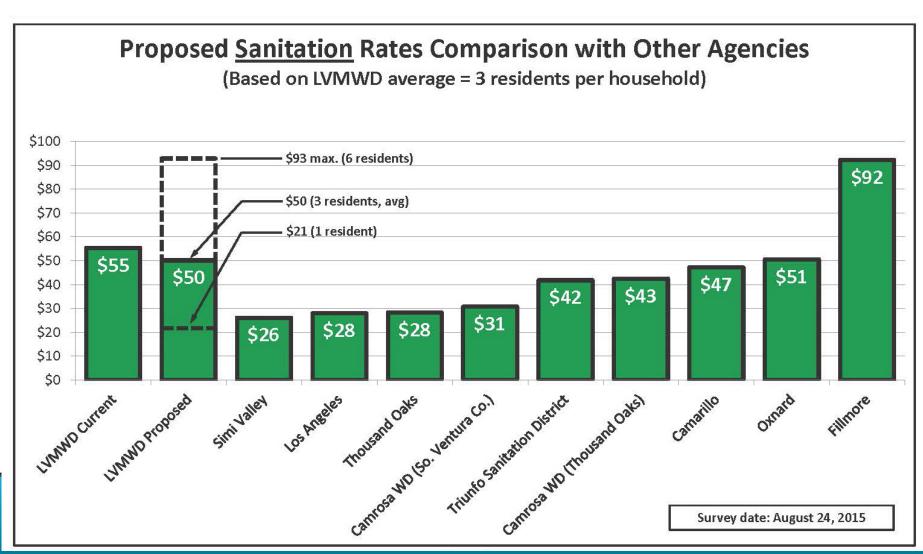
### **SANITATION CHARGE (MONTHLY)**

Currer	nt Rates		Propose	d Rates					
5.5 \$40.8	The state of the s	Monthly Charge			Monthly Charge				
	\$37.90	House- hold Size	Flow (hcf)	2016	2017	2018	2019	2020	
	5.5	\$40.82		= 5					
	6	\$43.73	1	2.2	\$21.37	\$21.82	\$22.27	\$22.73	\$23.19
ngl	6.5	\$46.64	2	4.4	\$35.75	\$36.51	\$37.27	\$38.04	\$38.81
Si	7	\$49.55		No.				Losesci	
	7.5	\$52.46	3	6.6	\$50.13	\$51.20	\$52.27	\$53.35	\$54.43
	8 or more	\$55.37	4	8.8	\$64.51	\$65.89	\$67.27	\$68.66	\$70.05
i i	Per Dwelling Unit	Monthly Charge	5	11.0	\$78.90	\$80.58	\$82.27	\$83.97	\$85.66
Multi- Family	Flat rate	\$34.99	6 or more	13.2	\$93.28	\$95.27	\$97.27	\$99.28	\$101.28

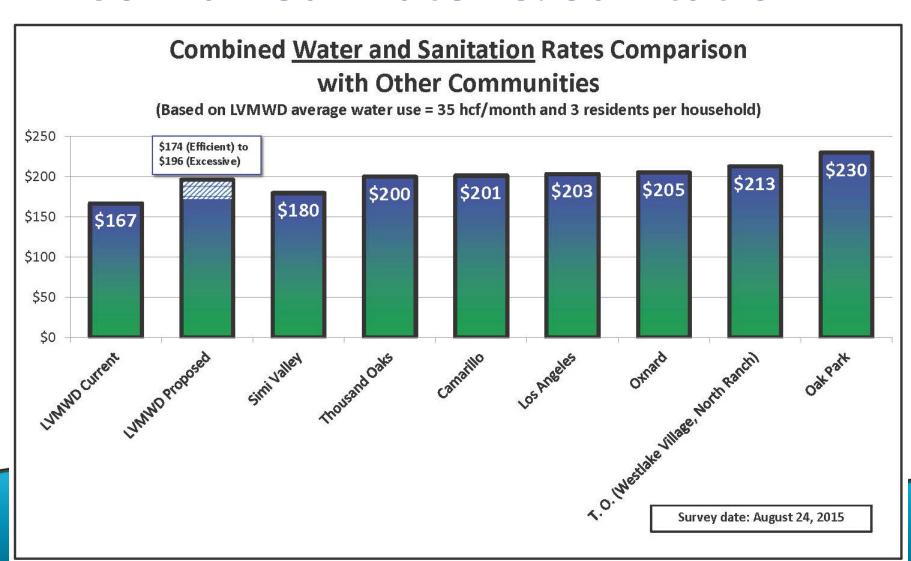
## Effects on a Typical Customer Water Rates



## **Effects on Typical Customer Sanitation Rates**



## Effects on a Typical Customer Combined Water & Sanitation



#### Estimated Monthly Water Budget and Bill For Single Family Residential Customers

#### To estimate your water budget, please enter the following information:

Number of people that live in your home Square feet of irrigated area

#### From a previous bill, please enter the following:

1. Select the Type of Bill, Monthly or Bi-monthly 2. Select the Billing Month (ex. Jan) Aug 3/4" x 1" 3. Select the Meter Size

4. Total Water Usage (HCF\*)

5. Elevation Zone Number (if any)

6. Sanitation Winter Average Usage (HCF)

#### Estimated Monthly Water Budget for Aug 2016

Water Usage Entered (1/2 if a Bi-monthly Bill) 0 ETo for Aug (inches) 6.25 Indoor Budget (HCF) 0.00

Outdoor Budget (HCF) 0.00 Total Efficient Budget (HCF) 0.00

\*HCF is one hundred cubic feet of water, which equals 748 gallons.

If you don't have an elevation zone, enter 1 If you don't have sanitation service, enter 0

#### Results

#### Estimated Current Monthly Bill

HCF Use Cost Tier 1 0.0 \$0.00 Tier 2 0.0 \$0.00 Tier 3 0.0 \$0.00 0.0 Tier 4 \$0.00 \$0.00 Water Elevation \$0.00

Readiness to Serve \$15.87 Sanitation Charge \$0.00

Total

\$15.87

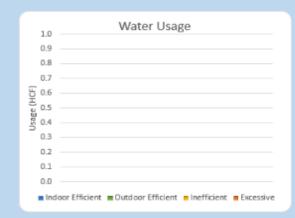
Estimated 2016 Monthly Bill HCF Use Cost Indoor Efficient 0.00 \$0.00 Outdoor Efficient 0.00 \$0.00 \$0.00 Inefficient 0.00 Excessive 0.00 \$0.00 \$0.00 Water \$0.00 Elevation Readiness to Serve \$18.30 Sanitation Charge \$0.00 **Total Estimated Bill** \$18,30

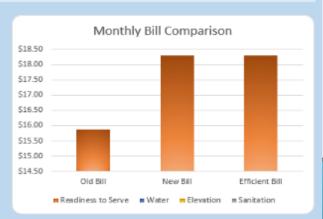
Congratulations for not having any excessive use

\$0.00

Congratulations for being water efficient

\$0.00







### Summary

- Increases have been kept to a minimum
- New structure provides stability for customers and for LVMWD
- Customer has an active role in controlling their individual costs
- Even with changes, LVMWD continues to be the best value among surrounding agencies



## Questions?

