

The Current FLOW



Issue #5 - 2015

News for customers of
Las Virgenes Municipal Water District

Special Drought Edition What's In This Issue:

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Stay current on water issues, tours, and conservation.
Follow us on:



Drought Update:

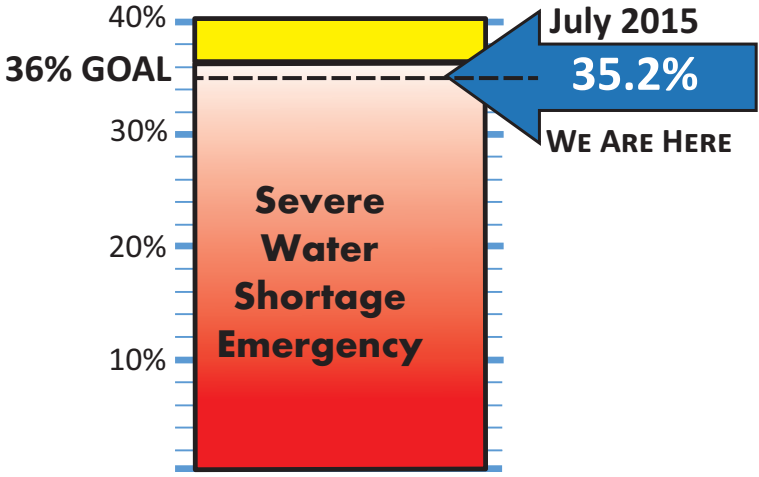
How Are We Doing?

LVMWD customers continue to make progress toward the 36 percent goal set by the State Water Resources Control Board.

The State Board will measure a conservation average for the months of June 2015 through February 2016 using 2013 as the "base" for comparison.

- June – 33%
- July – 37%
- Cumulative – 35%

Water districts that fail to meet the state's goal are subject to fines of up to \$10,000 per day.💧



Free Recycled Water Available to LVMWD Customers

Fill Station open Saturdays from 8 a.m. to 1 p.m.

Recycled water is now available for pick-up at the Rancho Las Virgenes Composting Facility each Saturday. Recycled water can be used to irrigate trees, gardens and lawn areas that may need additional water during the drought.

Here's how to participate in the recycled water give away program:

- ♻️ Prior to pick up, customers must attend a short training program on the permitted uses of recycled water which is available at Rancho Las Virgenes during pick-up hours.

(Continued inside)

WATER BUDGET

The District thanks everyone who submitted their questionnaire for the proposed water budgets. Please bear with us as we review the thousands of responses we received. A notification will be sent to those who requested changes after we complete our evaluation. If you did not receive a questionnaire, please call us at (818) 251-2200.

On August 11th, the Board approved a resolution to set penalties for "wasteful" water use when the proposed water budgets go into effect next year. "Wasteful" water use is defined as an amount of water that is used in excess of twice the customer's water budget. The approach recognizes that some customers may have some "inefficient" use from 101% to 200% of their water budget. A written warning is issued for the 1st offense, \$2.50 per unit of water for the 2nd offense and \$5.00 per unit of water for the 3rd and ensuing offenses. A unit of water is 748 gallons. Go to www.LVMWD.com/WaterBudgetsNotice for details.💧

- ♻️ Customers will be issued an ID card which must be shown each time recycled water is picked up.
- ♻️ Customers must bring and fill their own sealable containers.
- ♻️ Containers will be labeled with a “Recycled Water” sticker provided by LVMWD.
- ♻️ Up to 300 gallons may be picked up during a single visit.

Note! Water is heavy, each gallon weighs 8.3 pounds. Be sure you do not exceed the load capacity of your vehicle. For example, 300 gallons in a container will weigh about 2,500 pounds or one and a quarter tons.

Importantly, recycled water cannot be used for drinking, cooking, filling pools or spas, or cleaning surfaces where food is prepared or for cleaning children’s toys.

For more information, visit www.lvmwd.com/RecycledWaterFillStation.



Photo credits: Dublin San Ramon Sanitation District

Help a Neighbor Save Water

California is currently facing the most severe drought ever seen, and we need everyone’s help to save water. If you notice excess runoff from a neighbor’s property, a broken sprinkler head, a leak, a neighbor irrigating on the wrong day or during prohibited times [visit www.lvmwd.com/IrrigationRestrictions to see irrigation schedule], just hang one of our friendly Neighbor-to-Neighbor tags on their door, and simply check the box with the type of waste problem you observed.

Using these door tags will not only help avoid a potentially uncomfortable talk with your neighbor, but you may actually help them save water and avoid a costly fine!

Neighbor-to-Neighbor door tags are available at LVMWD headquarters, 4232 Las Virgenes Road, Calabasas, during normal business hours.

For more ways to Stop the Waste, visit www.lvmwd.com/stop-the-waste.



REMINDER: Starting September 2015, LVMWD customers will begin receiving their water bill monthly. Autopay and eBill customers should be prepared for this change by having adequate funds in their accounts each month.

Monthly billing has been implemented to prepare for the transition to Water Budgets in 2016. For more information on water budgets, visit www.lvmwd.com/WaterBudgets.

Make checks payable to LVMWD.		
Customer Number	Account Number	
Bill Date	Due Date	Total Amount Due
9/20/2015	10/10/2015	
Please show payment amount		
For Credit		

Make checks payable to LVMWD.		
Customer Number	Account Number	
Bill Date	Due Date	Total Amount Due
10/20/2015	11/10/2015	
Please show payment amount		
For Credit Card Payments Call 1-855-277-7987		

In Case You Missed It ...

On August 1, 50 local residents joined our quarterly wastewater facilities tour; many were customers of LVMWD and Triunfo Sanitation District. After an overview of LVMWD history and services, attendees made a brief stop at the Agoura Road overcrossing of Las Virgenes Creek, one of the tributaries in the Malibu Creek Watershed. They were then taken to the Tapia Water Reclamation and Rancho Las Virgenes Composting facilities, where they learned about the process of turning wastewater into high-quality recycled water and garden compost.



The next tour will be of LVMWD's drinking water system on Saturday, November 7. Learn how LVMWD transports water throughout our 122 square-mile service area and maintains back-up water supplies. Tour stops include the Calabasas Pump Station, Las Virgenes Reservoir and the Westlake Filtration Plant.

Sign up at www.lvmwd.com/potable-water-tour-11-7-2015. Priority registration is given to LVMWD customers. The tour is offered free of charge and includes a light breakfast and sandwiches for lunch.

El Niño Not Assured

While everyone hopes for a wet winter season, this is no time to reduce your conservation efforts thinking that El Niño will "ride to the rescue" and replenish the state's water reservoirs.

Weather experts caution against relying upon long-term predictions. For example, last winter also showed favorable El Niño conditions. Instead, it turned out to be one of the driest years in the state's recorded history.

Complicating the hopes of a needed rainy season are two more variables: How much rain or snow will fall and where it happens? To provide the maximum benefit, storms need to occur in the Sierras hundreds of miles to our north. And remember, it might take more than one year of "normal" precipitation to completely refill reservoirs drained by years of drought.

The best advice? Maintain your good conservation practices, continue to use water wisely and help "preserve our reserves."

Las Virgenes Municipal Water District Board of Directors

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Glen Peterson, President &
MWD Representative

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Division 4
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David W. Pedersen, P. E.

District Counsel
Wayne K. Lemieux

You may direct communications to
LVMWD Board members by sending
an e-mail to:
board@lvmwd.com

Board meetings are scheduled at
5 p.m. on the second and fourth
Tuesday of each month.

Las Virgenes - Triunfo JPA meets first
Monday of the month at 5 p.m.

Check the website for meeting and
agenda information.

Customer Service -
818.251.2200

After hours emergency -
818.251.2100

Construction & Drought Hotline -
818.251.2180

StopTheWaste@LVMWD.com

Rancho Las Virgenes Composting Facility
Free Compost Pickup
Saturdays 8 a.m. to 1 p.m.

Rebate Information
www.LVMWD.com ~ Conservation

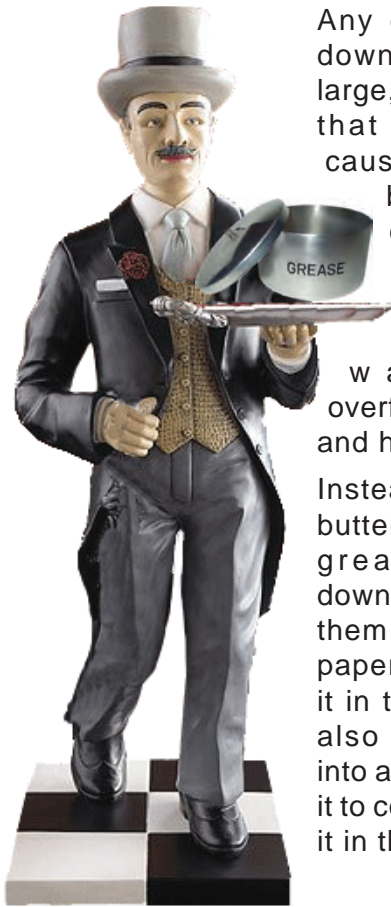
Potable Water
Recycled Water
Wastewater Treatment
Biosolids Composting



4232 Las Virgenes Road
Calabasas, CA 91302
www.LVMWD.com

At Your Service. . .

Can The Grease



Any grease you pour down the drain forms large, thick grease balls that clog pipes and cause sanitary sewer backups. Not only can these backups be costly, but they often result in unpleasant wastewater overflowing into streets and homes.

Instead of pouring oil, butter, dairy and other greasy substances down the drain, scrape them from pots with a paper towel and place it in the trash. You can also pour hot grease into an empty can, allow it to cool, and then place it in the trash. ♡

THE MISSING PIECE



Starting August 22, 2015, where and on what day(s) will customers be able to pick up free recycled water?

Send your response to:

THE MISSING PIECE, LVMWD, 4232 Las Virgenes Road, Calabasas, CA 91302, or send to LittleDrop@LVMWD.com with **"Missing Piece"** in the subject line. **Please include your mailing address in case you are a winner!** Prizes awarded monthly to ten winners randomly selected from the correct responses. Watch for the answer in the next issue of *The Current Flow*.

Previous issue's **MISSING PIECE** answer:

Beginning in September, how often will LVMWD bill its customers?

Answer: Monthly ♡

SEPTEMBER IS NATIONAL PREPAREDNESS MONTH

How prepared are you for an emergency? Southern California is no stranger to wildfires, earthquakes and flooding. So, it's highly recommended to have an emergency kit ready in case you lose power or are forced to evacuate your home.

Below is a list of basic items your emergency kit should have:

- ✓ Water: one gallon per person per day for at least three days
- ✓ Non-perishable food items: at least a three-day supply
- ✓ Manual can opener
- ✓ Baby supplies (diapers, formula, bottles)
- ✓ Pet supplies (water, food, leash, medications)
- ✓ First aid kit
- ✓ A week's supply of medications
- ✓ Spare eyeglasses or contact lenses
- ✓ Personal hygiene items
- ✓ Flashlight
- ✓ Battery-powered radio
- ✓ Extra batteries
- ✓ Cell phone chargers
- ✓ Blankets
- ✓ Fire extinguisher
- ✓ Copies of personal documents (identification cards, insurance policies, birth certificates, passports, medical records)
- ✓ Family and emergency contact information
- ✓ Cash (ATMs won't work if the power is out)
- ✓ Wrench to turn off the gas and water supply
- ✓ A whistle to signal for help
- ✓ Keep at least a half tank of fuel in your car



For more information visit Ready.gov/September, or follow the conversation on Twitter: #NatlPrep ♡