Customer Service Drought Metrics for August 2022

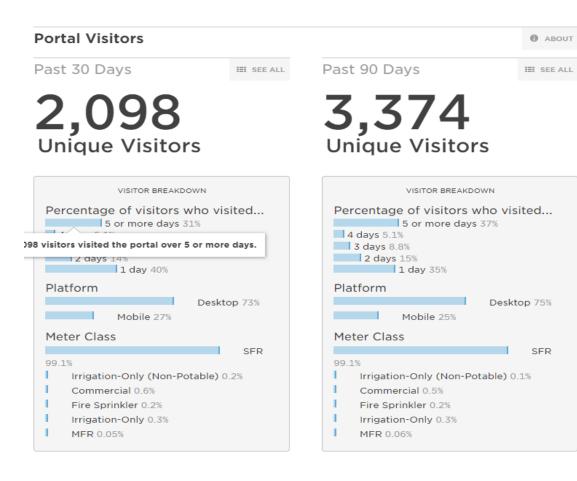
Device

Notices	February	March	April	May	June	July	August	Total
2nd Exceedance Notice	1813	2524	894	320	523	161	Reported in September	6074
4th Exceedance Notice	0	10	974	624	582	116	Reported in September	2190
Door Tag	0	0	0	20	100	80	40	240
Flow Restriction Device Installed	0	0	0	0	30	19	7	56
Water Violations	February	March	April	Мау	June	July	August	Total
1st Violation/Warning	67	79	112	311	214	82	47	912
2nd Violation/Fine	0	2	0	4	5	3	10	24
3rd Violation/Fine	0	0	0	0	0	0	1	1
4thViolation/Fine	0	0	0	0	0	0	0	0
5th Violation/Possible								

Appeals	February	March	April	Мау	June	ylut	August	Total
Approved	0	0	2	29	52	25	2	110
Denied	0	0	3	29	41	19	16	108

Water Surveys	February	March	April	May	June	July	August	Total
Water Survey Requests/Commitm ent form	0	78	261	364	195	123	20	1041
Water Surveys Scheduled/ Completed	0	0	34	66	73	84	16	273

WaterSmart Sign Ups	February	March	April	Мау	June	July	August
(Cumulative)	2106	2344	2692	3427	4216	4367	4872



5,360 actions

Average Activity



Conservation * reduction (-) from 2020	February	March	April	Мау	June	July
Potable Conservation*	-6%	37%	24%	-20%	-37%	-32%
Recycle Conservation*	9%	217%	70%	-7%	-5%	-39%
ET 2022 VS. 2020	110%	141%	133%	92%	112%	123%