

Customer Service Drought Metrics for July 2022

Notices	February	March	April	May	June	July	Total
2nd Exceedance Notice	1813	2524	894	320	523	Will be reported First week of August	6074
4th Exceedance Notice	0	10	974	624	582	Will be reported First week of August	2190
Door Tag	0	0	0	20	100	40	160
Flow Restriction Device Installed	0	0	0	0	30	10	40

** 10 on meters**

Water Violations	February	March	April	May	June	July	Total
1st Violation/Warning	67	79	112	311	214	52	835
2nd Violation/Fine	0	2	0	4	5	2	13
3rd Violation/Fine	0	0	0	0	0	0	0
4th Violation/Fine	0	0	0	0	0	0	0
5th Violation/Possible Flow Restriction Device	0	0	0	0	0	0	0

Appeals	February	March	April	May	June	July	Total
Approved	0	0	1	16	35	3	55
Denied	0	0	2	25	38	5	70

Water Surveys	February	March	April	May	June	July	Total
Water Survey Requests/Commitment form	0	78	261	364	195	63	961
Water Surveys Completed	0	0	34	66	73	107	280

Conservation * reduction (-) from 2020	February	March	April	May	June	July
Potable Conservation*	-6%	37%	24%	-20%	-37%	
Recycle Conservation*						
ET 2022 VS. 2020	110%	141%	133%	92%	112%	

WaterSmart Sign Ups	February	March	April	May	June	July
(Cumulative)	2106	2344	2692	3427	4216	4445

Portal Visitors

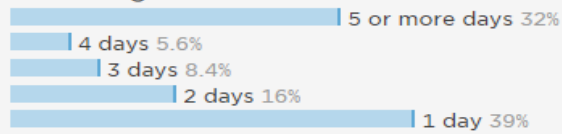
Past 30 Days

SEE ALL

2,047 Unique Visitors

VISITOR BREAKDOWN

Percentage of visitors who visited...



Platform



Meter Class

