

## Customer Service Drought Metrics for June 2022

Notices	February	March	April	May	June	Total
2nd Exceedance Notice	600	3169	893	303	Will be sent out first week of July	4965
4th Exceedance Notice	0	0	948	663	Will be sent out first week of July	1611
Door Tag	0	0	0	20	100	120
Flow Restriction Device Installed	0	0	0	0	30	30

**\*\* 16 on meters\*\***

Water Violations	February	March	April	May	June	Total
1st Violation/Warning	67	79	112	311	214	783
2nd Violation/Fine	0	2	0	4	5	11
3rd Violation/Fine	0	0	0	0	0	0
4th Violation/Fine	0	0	0	0	0	0
5th Violation/Possible Flow Restriction Device	0	0	0	0	0	0

Appeals	February	March	April	May	June	Total
Approved	0	0	1	16	35	52
Denied	0	0	2	25	38	65

Water Surveys	February	March	April	May	June	Total
Water Survey Requests/Commitment form	0	78	261	364	195	898
Water Surveys Completed	0	0	34	66	73	173

WaterSmart Sign Ups	February	March	April	May	June
	2106	2344	2692	3427	4216