

Customer Service Drought Metrics

Notices	February	March	April	May	Total
2nd Exceedance Notice	600	3169	893	0	4662
4th Exceedance Notice	0	0	948	0	948
Door Tag	0	0	0	0	0
Flow Restriction Device Installed	0	0	0	0	0

Water Violations	February	March	April	May	Total
1st Violation/Warning	67	79	112	128	386
2nd Violation/Fine	0	0	2	2	4
3rd Violation/Fine	0	0	0	0	0
4th Violation/Fine	0	0	0	0	0
5th Violation/Possible Flow Restriction Device	0	0	0	0	0

Appeals	February	March	April	May	Total
Approved	0	0	1	5	6
Denied	0	0	2	6	8

Water Surveys	February	March	April	May	Total
Water Survey Requests/Commitment form	0	78	261	26	365
Water Surveys Completed	0	0	34	0	34