



LV Tap Advanced
METER ENHANCEMENT PROGRAM

LV TAP ADVANCED METER ENHANCEMENT PROGRAM

LV TAP Advanced Meter Enhancement Program continues the District's commitment to transparency, technology, innovation and quality customer service. Starting in September 2020 through mid-2022, we are upgrading our customers' existing water meters to advanced meters.



INSTALLATION DETAILS

Customers do not need to be home during the meter replacement. LVMWD's contractor Ferguson Waterworks will replace water meters between **8 a.m. and 4 p.m., M-F.**

Prior to installation, our contractor will knock on your door (following proper social distancing protocols) to notify you that your meter is being replaced and you may experience a 30-minute water shutoff. Customers' meters should be accessible and safe for our contractor.

Once complete, our contractor will leave a door hanger with additional information. Thank you for providing our contractor safe access to your meter.

If you need to schedule a time for your meter to be replaced, please call **818.251.2131**

LEARN MORE:

818.251.2200

advancedmeter@lvmwd.com

lvmwd.com/advancedmeter

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For water service, the property owner's ownership and maintenance responsibility starts immediately on the property owner's side of the water meter after the valve. If a pre-existing leak is identified on the property owner's side of the meter prior to meter installation, it is the property owner's responsibility to have the leak repaired by a certified plumber. LVMWD may elect to repair a leak if notified of the leak within 1 year of the District replacing the meter and if the leak is within 3 feet of the meter.