

THE CURRENT FLOW

Issue #2 - 2020



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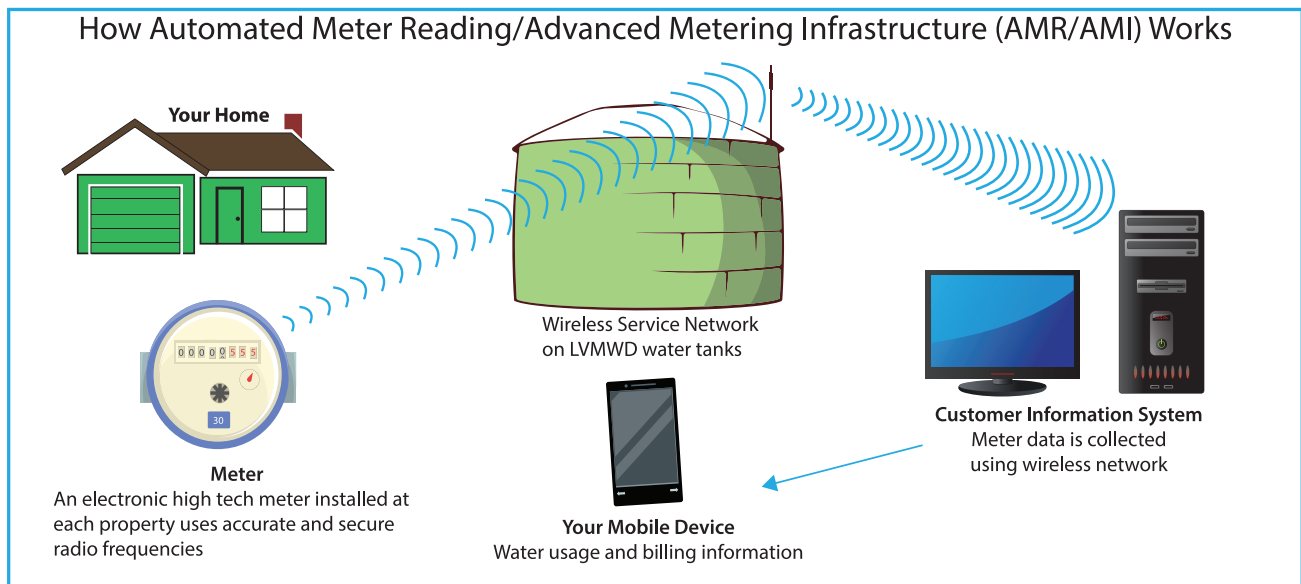
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NEWS FOR THE VALUED CUSTOMERS OF LAS VIRGENES MUNICIPAL WATER DISTRICT

Stay current on water issues, tours and conservation. Follow us on:



How Automated Meter Reading/Advanced Metering Infrastructure (AMR/AMI) Works



Board to Consider "Smart Meters"

On June 2, 2020, the Las Virgenes Municipal Water District Board of Directors will consider awarding a contract to a company that specializes in meter procurement and installation services of Automated Meter Reading (AMR) / Advanced Metering Infrastructure (AMI). This technology is commonly referred to as "Smart Meters." Benefits of utilizing Smart Meters include: improved customer service by allowing individuals to see their hourly/daily water use and track usage as compared to their monthly budgets, timely leak detection to prevent substantial property damage and/or unnecessary costs, and a reduction in greenhouse gas emissions by taking more vehicles off the road. The Smart Meters will assist with State mandated efforts to be more water-efficient and could help reduce water use by up to 10 percent or 2,000 acre-feet per year. The new meters and associated infrastructure are expected to cost approximately \$11 million – an investment already made by other utilities throughout the State. The installation process will take approximately two years.

To view board meetings and fill out an E-Speaker card:
LVMWD.com/LiveStream

If you are interested in live streaming the board meeting, you may do so on our web site and provide public comment.

The meeting is June 2 at 9 a.m. Go to LVMWD.com/LiveStream. There is a 5-minute time limit to speak. Completion of the online form will allow the Board President to recognize speakers at the appropriate time during the meeting.

Board Meeting Speaker Cards may be submitted during the live stream board meeting. Any written materials must be submitted via email to public_comments@lvmwd.com at least 24 hours prior to the start of the meeting. Providing your contact information is optional; however, it will allow staff to follow up with you.💧

Water Quality Advisory

Flush Your Pipes

Buildings and large service connections that have shut down or significantly reduced water use have an increased risk of Legionella growth and leaching of lead and copper within the building's plumbing systems.

If your commercial or institutional building(s) have been largely or completely unoccupied during the COVID-19 Shelter at Home period, you are being advised to thoroughly flush water from all HOT and COLD water fixtures to replace the stagnant water within your building's plumbing with fresh water.

For the health and safety of your employees/customers, this should occur prior to restoring operation.

THIS RECOMMENDATION DOES NOT APPLY FOR RESIDENTIAL PROPERTIES THAT HAVE BEEN OCCUPIED.

WHO SHOULD FLUSH:

- SCHOOLS
- INDUSTRIAL AND RETAIL BUSINESSES
- OFFICE PARKS AND BUILDINGS
- RESTAURANTS

Every building is unique, and adequate flushing times will vary. AT A MINIMUM, flush times from ALL COLD water fixtures should occur until chlorine residual is achieved. Flushing from ALL HOT water fixtures should be conducted until the full volume in any hot water storage containers (i.e. heaters/boilers) is switched out with fresh water AND the water at each fixture comes out HOT.

WHAT DOES CHLORINE RESIDUAL MEAN?

Chlorine is added to potable (drinking) water as an effective disinfectant that inactivates bacteria, viruses, and pathogens to ensure the safety of ingesting and using it for daily purposes (i.e. drinking, bathing, washing, etc.). LVMWD routinely tests the amount of chlorine throughout our distribution system to ensure that your water is ALWAYS safe to use. Chlorine residual is the measurement of the amount of chlorine present in the potable water system that safeguards the water from recontamination during storage or non-use.

Helpful links can be found at the LVMWD COVID-19 Resources page at [LVMWD.com/COVID-19](https://www.lvmwd.com/COVID-19)

For questions, concerns, or assistance, please do not hesitate to contact customer service at 818-251-2200 or email CUSTOMER_SERVICE@LVMWD.COM

LVMWD COVID-19 Related Relief Measures for Customers

Learn more about the LVMWD response to COVID-19:
LVMWD.com/COVID-19

Las Virgenes Municipal Water District prides itself on being a part of the communities we serve. In hardships like the current COVID-19 pandemic or the Woolsey Fire of 2018, our job is not just to provide safe and reliable water and wastewater services, but also to help our customers impacted by these crisis. On May 19, 2020 the LVMWD board passed Resolution 2576, joining Resolution 2574 passed April 25, 2020, and Resloution 2572 passed on March 24, 2020, enacting a fifth customer relief measure to ease some of the burden faced by residents and businesses.

The LVMWD customer relief measures that have been approved are:

- **Avoid shutting off water service for non-payment.**
- **Discontinue the issuance of door tags and associated fees for nonpayment.**
- **Waive late charges for past due water and wastewater bills.**
- **Offer and execute interest-free flexible payment plans for customers with delinquent accounts stemming from hardship associated with COVID-19. The terms of such payment plans may be for up to 24 months with flexible amortization schedules to best address the unique challenges of customers. The applicable interest rate shall be zero percent (0.00%).**
- **Allow commercial customers to temporarily “suspend” service while their places of business are unoccupied to stop all water and wastewater charges. Also, normal fees for reinitiating service will be waived.**

Despite the Safer at Home ordinance, LVMWD is here for our customers. If you have any questions regarding the LVMWD response to COVID-19 please call our Customer Service Department at (818) 251-2200.💧

COMING SOON: Starting July 1, 2020 the Las Virgenes Municipal Water District Annual Water Quality Report will be available online at:

LVMWD.com/WQR2019

This report contains important information about the source and quality of your drinking water.

Please call (818) 251-2200 if you would like a paper report delivered to your home.

Customers who prevoiously requested a paper copy will be mailed one automatically.

A partir del primero de Julio de 2020, usted podra ver el informe anual de la calidad de su agua producida por Las Virgenes Municipal Water District visitando la pagina de internet: <http://www.LVMWD.com/WQR2019>

Por favor llame al (818) 251-2200 si desea una copia.



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Division 4
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Division 5
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District Counsel
Olivarez Madrugá Lemieux O'Neill, LLP

You may direct communications to LVMWD Board members by sending an e-mail to: board@LVMWD.com

Board meetings are scheduled at 9 a.m. on the first and third Tuesday of each month

Board Meetings are now live-streamed on the District's website at LVMWD.com/LiveStream

Las Virgenes - Triunfo JPA meets the first Monday of the month at 5 p.m.

Check LVMWD.com/Board-Meetings for Board meeting and agenda information

Customer Service -
(818) 251-2200

After Hours Emergency -
(818) 251-2100

Construction & Drought Hotline -
(818) 251-2180

Report Water Waste -
StopTheWaste@LVMWD.com.

Rebate Information
LVMWD.com/Rebates

Potable Water
Recycled Water
Wastewater Treatment
Biosolids Composting



4232 Las Virgenes Road
Calabasas, CA 91302
LVMWD.com

More information about the
Pure Water Sustainability Garden:

LVMWD.com/SustainabilityGarden

Keeping Nature in Balance: Pure Water Sustainability Garden

While our lives and daily routines have been altered, our natural world is experiencing a completely different effect.

Human activity has largely been paused, and what we are witnessing is the resiliency of nature. For instance, in Venice Italy, the water in the famous canals is noticeably clear as a direct result of decreased human activity. Yosemite National Park is documenting a resurgence in the number of normally shy wildlife, such as bears and bobcats, to roam freely once again. Endangered sea turtles and nesting birds that use beaches to lay eggs are thriving once more. And across the globe in major cities, including Los Angeles, the air is cleaner than it has been in decades.

These examples directly demonstrate a need for changing the way each of us think about how humans and ecosystems interact. The Pure Water Sustainability Garden was designed with nature in mind, first. It shows us how we can reduce the amount of water use in our yards as a conservation initiative, but perhaps most importantly, shows how sustainable landscaping invites nature back into our yards and everyday lives so we can coexist.

So let's see how the Sustainability Garden is helping to keep nature in balance.

California's stately **Coast Live Oak** provides shelter and food to an abundance of wildlife, housing many species of birds, squirrels, other herbivores, a plethora of insects, mistletoe and lichen. Their substantial limbs offer protection from the harsh sun and intense heat through the summer months.

Oaks and a variety of wildlife species share a complex symbiotic relationship with one another. For example, Scrub Jays rely on the Oaks' acorns for much of their diet; they collect and store them by burying them in the ground which helps in growing more oak trees.

Beneath the Oaks, native shrubs and plants not only provide food, but shelter from predators and a home to nest.

Hummingbird Sage, which is commonly found under Oaks, is fruity-scented and blooms from March to May with dark rose-lilac colored flowers - attracting humming-

birds, bees and butterflies.

Apricot Mallow is easy to grow from seed, has long blooming orange flowers, and provides habitat for pollinator species, including native bees and the common checkered skipper butterfly. It's a grazing food for big-horn sheep and livestock and is also a favored native plant for captive desert tortoises.



Foothill Penstemon 'Margarita BOP' has shimmering blossoms of blue, purple and pink that rise above its narrow, shiny, blue-green leaves. It attracts scores of hummingbirds, butterflies, and other beneficial pollinators. Long-lived and easy to grow, it's also deer resistant.

California Coast Sunflower is a must for any pollinator garden. Its long, profuse season of yellow blooms are essential for both native bees and honeybees, butterflies and lady beetles. Goldfinches and other seed-eating birds love the seeds and the well-fed insects which inhabit the plant.

Native Sages bring fragrance to the garden. Bee's Bliss Sage has fragrant rose-lavender flowers that provide nectar and pollen for birds, butterflies, and bees. A beautiful groundcover, it's also deer and rabbit resistant.

These are just a few of the examples of what the Pure Water Sustainability Garden has to offer. Stay tuned for further updates, and announcements as the garden progresses and grows.