

LVMWD Safe Water Transcript

Dave Pedersen – General Manager

For over 60 years, Las Virgenes Municipal Water District has delivered high quality, clean, and healthy water straight to your taps in your homes and businesses. And we will continue doing that moving forward.

Joanne Bodenhamer – Planning/New Development Technician

An incredible amount of work, care and commitment goes into what we do to make sure your water gets to you safely every day.

Andrea Kagjanic – Technical Services Support Specialist

We are here 365 days a year to ensure you have uninterrupted water service.

Joe McDermott – Director of Engineering and External Affairs

We are a team of engineers, scientists, operators, construction workers and administrative staff that all play an important role in district operations.

Jay Lewitt – LVMWD Board President, Chair of Las Virgenes Triunfo JPA

LVMWD employs the best of the best because our customers deserve it.

Jessica Loza – Customer Service Representative

So what else goes into providing you clean water?

Steve Jackson – Chief Water Treatment Plant Operator

Highly trained and seasoned treatment operators perform constant tests to make sure your drinking water meets or exceeds the strictest state and federal water quality standards.

Lynda Lo-Hill – LVMWD Board Treasurer

LVMWD customers don't have to settle for barely good enough water. We guarantee the highest quality water at the best value.

Dawn Buchanan – Administrative Assistant

State certified distribution and treatment operators monitor and maintain over 400 miles of pipes and 24 different pump stations to ensure the water never stops flowing.

Cason Gilmer – Field Customer Service Representative I

Whether our dedicated construction crew is repairing a water main break, water operations staff adjusting pump controls and pressure relief stations, or field customer service representatives checking for leaks...

Veronica Hurtado – Assistant Engineer

We are committed to ensuring maximum efficiency and reliability in delivering your water safely to you.

Shawn Triplett – Facilities Maintenance Supervisor

But our job doesn't end at your taps! Once it leaves your home, sewage goes through an extensive process called tertiary treatment, which turns wastewater into high quality, recycled water.

Justina Russo – Interim Customer Service Supervisor

Our Tapia Wastewater Treatment Facility is staffed with scientists, lab technicians, and treatment operators that have completed rigorous training and certifications in water science and wastewater operations.

Karen Norman – Administrative Assistant

This specialty allows the proper management of wastewater that not only protects our watershed, but also allows the beneficial reuse of such a critical resource like our purple pipe outdoor irrigation system.

Oliver Slosson – Senior Engineer

But it doesn't stop there. We take beneficial reuse a step further at the Rancho Las Virgenes Composting Facility, where the solid byproduct from the wastewater treatment process is turned into high quality compost, available for free to the public.

Riki Clark – Public Affairs Associate II]

Maintaining safety for our customers also largely involves proper handling of wet wipes.

Jon Meredith – Senior Maintenance Mechanic

While branded as "flushable", these wipes actually don't dissipate and cause blockages in the wastewater system, which can lead to hazardous sewage spills. Operators, like me, work to make sure that does not happen.

John Zhao – Director of Facilities and Administration

Our water infrastructure is complex, and requires constant oversight to ensure optimal function.

Jim Korkosz – Facilities Manager

Our facilities and operations department stays on top of maintenance and repair for all of our facilities.

Don Patterson – Director of Finance and Administration

Fiscal responsibility is paramount to ensure proper management of public funds and to help keep our distribution system and district operations running smoothly and efficiently.

Sherri Paniagua – Human Resources Manager

We work to conduct district business with transparency and professionalism. We are funded by you, our ratepayers, so ethical business practices are of the utmost importance.

Susan Brown – Administrative Assistant

Just like you, we are part of the community, and our promise is to deliver, safe, high- quality water to your home, but none of this happens without you, our customers.

Ursula Bosson – Customer Service Manager

When you pay your bill, you're not just paying for the water. You're funding the entire operation behind its treatment, delivery, then treatment again! You allow us to serve you, while we all protect our environment.

Mike Hand – Technical Service Supervisor

Hi, I'm Mike your technical services supervisor and inspector, and I just want to let you know we are here for you. You can always count on us to keep your water flowing, so you can always Drink from the Sink.